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[www.pharmatranslated.com](http://www.pharmatranslated.com)

## Our Code of Conduct

Because we care.

PharmaTranslated is a dedicated team of professional translators specializing in translation for the medical, pharmaceutical and life sciences sectors.

We leverage on an experience of years to provide linguistic solutions tailored to the needs of our clients in the healthcare sector.

Aiming at excellence and efficiency, we hold ourselves to the highest standards in the industry and pride ourselves on delivering a quality service that rewards those who invest their money in us.

### Our values, our commitments.

#### **Integrity**

We are committed to acting with integrity, honesty and transparency in all aspects of our work with our clients and competitors.

#### **Quality**

We are committed to benchmarking our services to the highest standards in the translation industry, ensuring competence, experience, accuracy and reliability.

#### **Continuous Professional Development**

We are committed to constantly improving the level of our services by adhering to a rigorous program of CPD to ensure that linguistic competence is backed by up-to-date specialist knowledge.

#### **Mother Tongue Principle**

As provided for by the EN 15038 standard, we are committed to translating only into our mother tongue, Italian, to ensure linguistic, cultural and stylistic appropriateness in translations.

#### **Performance**

We are committed to exceeding our client's expectations in terms of outcomes, flexibility and reliability.

#### **Responsibility**

We are committed to acting fairly and responsibly towards our clients, colleagues and competitors.

#### **Confidentiality**

We are committed to protecting the confidentiality and privacy of our clients' data and information. We use secure storage methods and dedicated software to protect confidentiality of your materials.

